CONSENT
to the Processing of Personal Data

Version dated October 10, 2025

I hereby, acting freely, of my own free will and in my own interest, and where necessary, as a representative of the personal data subject provided that I have the relevant authority, give my consent to Individual Entrepreneur Elvin Mazagirovich Bailiev, INN 550713506691, OGRNIP 319554300087991, legal address: Russia, Omsk Region, Krutinsky District, village of Zimino, Novaya St., Building 34, Apt. 2, actual address: Russia, Omsk, Petra Osminina St., Building 7, e-mail address: krokodil.vet@yandex.ru, for the processing of my personal data on the following terms.

1. This consent is given for the processing of personal data that I provide when booking an appointment, contacting the veterinary clinic, filling out forms on the website, sending communications by telephone, e-mail, and via messengers, as well as during a personal visit to the clinic.

2. The categories of personal data for the processing of which consent is given include, depending on the specific situation:
2.1. surname, first name, patronymic;
2.2. telephone number;
2.3. e-mail address;
2.4. residential address or another address specified by me for feedback;
2.5. details of an identity document, if such details are provided by me voluntarily or are necessary for identification;
2.6. information about my representative and his or her authority, if the request is made through a representative;
2.7. information specified in an application, request, claim, questionnaire, message, or another document;
2.8. information about the animal owned by me or lawfully possessed by me, including name, species, breed, sex, age, body weight, identification data, anamnesis, test results, information on previously administered treatment, and other data relating to the performance of the contract;
2.9. information about the services ordered and paid for;
2.10. data from correspondence and other interaction with the clinic;
2.11. details necessary for the refund of monetary funds, where such a refund is applicable.

3. Purposes of the processing of personal data:
3.1. appointment booking and feedback;
3.2. identification of the Customer and, where necessary, his or her Representative;
3.3. conclusion, performance, amendment, and termination of the contract for the provision of veterinary services;
3.4. maintenance of veterinary, record-keeping, settlement, cash-register, accounting, tax, and claims documentation;
3.5. informing about the appointment time, rescheduling of the appointment, readiness of test results, prescriptions, and the need for a follow-up visit;
3.6. organization of diagnostics, treatment, inpatient care, sending biomaterial to a laboratory, and receiving results;
3.7. processing of refunds and mutual settlements;
3.8. protection of the rights and lawful interests of the clinic in the consideration of disputes, claims, and requests;
3.9. internal quality and safety control of the services provided.

4. The list of actions with personal data for which consent is given includes: collection, recording, systematization, accumulation, storage, clarification (updating, modification), extraction, use, transfer (provision, access) to the extent necessary to achieve the stated purposes, depersonalization, blocking, deletion, and destruction.

5. Methods of personal data processing: automated, non-automated, and mixed processing.

6. I agree that personal data may be transferred to third parties if this is necessary to achieve the stated purposes and to perform the contract, including laboratories, payment services, banking organizations, communication operators, IT contractors, electronic appointment booking services, accounting and cash-register services, provided that the requirements of the legislation of the Russian Federation on personal data are complied with.

7. This consent shall remain valid from the moment it is provided until the purposes of personal data processing are achieved or until it is withdrawn by the personal data subject, unless a longer retention period is required by law, by the rules of accounting, tax, and archival record-keeping, or by the need to protect the rights of the Service Provider in relation to a dispute that has already arisen.

8. I have been informed that I have the right to withdraw this consent by sending a written statement to the Service Provider’s legal address or to the e-mail address: krokodil.vet@yandex.ru.

9. Withdrawal of consent does not affect the lawfulness of processing carried out before the Service Provider received such withdrawal and does not prevent the processing of data in cases where such processing is permitted without consent by law. I understand that withdrawal of consent may result in the impossibility of further appointment booking, sending of test results, feedback, performance of the contract, or certain stages thereof to the extent in which the processing of personal data is objectively necessary.

10. This consent is an independent document, does not replace acceptance of the Public Offer, and is not replaced by acceptance of the Public Offer.

11. This consent is not consent to the dissemination of personal data, publication of photographs, videos, reviews, treatment cases, information about the Patient, or other information on the Internet, social networks, in advertising materials, or in other public sources. A separate consent is required for such actions if it is required by law.

12. I confirm that the contact details specified by me belong to me or are used by me on a lawful basis, and that the personal data provided are accurate.

13. If this Consent is published in Russian and English, the Russian-language version shall prevail in interpretation and application.